securatech.

ELECTRONIC SECURITY · TASMANIA

CUSTOMER GUIDE

Subcontract services **overview**

Any system, any manufacturer. How we support mainland contractors across Tasmania, from scope to close-out.

Any	4	1
SYSTEM OR BRAND	STAGES	STATEWIDE TEAM

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OVERVIEW

Subcontract services **in Tasmania**

Securatech supports mainland security and technology contractors with local technicians across Tasmania, from a single site visit to a programmed rollout. Whatever system your contract specifies, we can install, commission and service it. This guide explains what we do, how an engagement runs and what we need from you.

Statewide

Based in Ulverstone and working statewide, from Hobart to the North West and West Coast.

Since 2017

Designing, installing and supporting electronic security across Tasmania since 2017.

ASIAL member

Corporate member of the Australian Security Industry Association, member C11714.

Any system

Brand-agnostic. We work to your platform, your design and your standards.

Documented

Scope confirmed before attendance. Records, test results and photos returned through your workflow.

Insured

Certificates of currency available at securatech.com.au/legal.

Engagement types

01

Project works

Installation, commissioning and handover for a defined project scope.

02

Rollouts

Programmed works across multiple Tasmanian sites to a common standard.

03

Site attendance

Planned maintenance, service calls and fault finding on your behalf.

04

Upgrades and takeovers

Migrations, integrations and legacy or mixed-brand sites brought up to standard.

STEP 1

What we **can deliver**

Field services for security and technology projects, delivered to your design and standards.

BRAND-AGNOSTIC DELIVERY

Any system. Any manufacturer.

If a provider or principal specifies it, we can install it. Our technicians work across the major security, communications and network platforms, and pick up unfamiliar or legacy equipment from the manufacturer's documentation and your design.

- Intruder alarms and duress
- Intercom and door entry
- Structured cabling and fibre
- Gate, boom and automation interfaces
- Access control and door hardware
- Nurse call
- Networks and wireless links
- Integration and upgrades
- CCTV, video and VMS
- Public address and audio
- Monitoring communicators
- Legacy and mixed-brand sites

ELECTRONIC SECURITY

Security system installation

Intrusion detection, duress, sensors and field devices, new or upgrade.

VIDEO SURVEILLANCE

CCTV and video systems

Cameras, recorders, VMS and supporting network, tested and commissioned.

ACCESS CONTROL

Doors and credentials

Controllers, readers, locks and door hardware interfaces to the nominated design.

COMMUNICATIONS

Intercom, audio and nurse call

Door entry, PA and background audio, nurse call and associated communications.

CONNECTIVITY

Structured cabling and networks

Data cabling, fibre, cabinets, wireless links and network hardware, certified.

INTEGRATION

Mixed-brand and legacy sites

Interfacing systems, migrating platforms and taking over existing installations.

Platforms we regularly work with include Nx Witness, Milesight and Axis video, SALTO, Inner Range and ICT Protege access and alarm, Ajax wireless, Australian Monitor and Axis audio. These are examples, not limits. If your contract specifies something else, send us the details.

STEP 2

How an engagement **runs**

Clear coordination and a consistent close-out, so responsibilities are understood before anyone arrives on site.

01

Scope review

We review the site, attendance needed, technical scope, the specified platform, programme, access conditions, documentation and principal-contractor requirements.

02

Delivery plan

We confirm availability, responsibilities, software or programming access for the specified system, communication pathways and the practical delivery approach.

03

Local execution

Our technicians complete the agreed works and keep your nominated project contact informed.

04

Close-out

Completion records, test results, photographs, defects and agreed documentation are returned through your workflow.

LODGE WORK ONLINE

securatech.com.au/subcontractor-work-request

Send the site, scope and attachments through our subcontractor work request form, and we will confirm the pathway.

STEP 3

What we **need from you**

The more of this we have up front, the faster and cleaner the attendance.

With the work request

- Site address, access hours and site contact
- Scope of works, drawings and equipment list
- System make and model, and any existing site files
- Programme or target dates
- Your documentation and close-out requirements
- Principal-contractor induction and safety requirements
- Purchase order or approval process

What you receive

- Confirmation of scope, responsibilities and attendance
- Updates to your nominated contact during works
- Test results and commissioning records
- Photographs of completed work
- A defects list where anything is outstanding
- Updated programming and as-built information
- Documentation in the format you require

Before you send a job

SITE	SYSTEM	WORKS	DATES	CONTACT	DOCS REQUIRED
Launceston depot	*Specified VMS*	*Replace 6 cameras, recommission NVR*	*Week of 1 Dec*	*Site manager*	*Test sheet, photos*

NEXT STEPS

Send us **the scope**

Rates and a capability schedule are available on request.

01

Request information

Ask for our rates and capability schedule, or a call to discuss an upcoming project.

02

Lodge a work request

Use the subcontractor work request form to send a specific job with attachments.

03

Check our documents

Insurance certificates, trading terms and safety systems are at securatech.com.au/legal.

04

Open an account

Apply for a trading account at securatech.com.au/account-application.

TALK TO SECURATECH

Not sure we cover your system?

Tell us the platform, the sites and the timing, and we will confirm how we can support it.

0400 106 833
info@securatech.com.au
securatech.com.au/enquiry

Read more on the official sites

Subcontract services	securatech.com.au/subcontractor-services-tasmania	**Work request**	securatech.com.au/subcontractor-work-request
Legal and documents	securatech.com.au/legal	**Trading account**	securatech.com.au/account-application

Each engagement is subject to an agreed scope, our Terms of Trading and Service Terms. After-hours works by agreement. This guide is general information.